IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Andrea Lynne Dodge et al. Art Unit : 3689
Serial No. : 10/807,031 Examiner : Fathi K. Abdelsalam
Filed : March 23, 2004 Conf. No. : 2252
Title : HUMAN SERVICE PROVIDER RELATIONSHIP MANAGEMENT FOR
GOVERNMENT AGENCIES

MAIL STOP AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO FINAL OFFICE ACTION OF JULY 22, 2010

In response to the action of July 22, 2010, applicants ask that all claims be allowed in
view of the following remarks. Claims 13-15, 17-19 and 21-34 are currently pending, of which
claims 13, 32, and 33 are independent.

§ 112 Rejections

Claims 13-15, 17-19 and 21-34 have been rejected for failing to comply with the written
description requirement. Specifically, the Office Action indicates that:

> Applicant has added (to independent claims 13, 32, and 33): "after the shell document has been
> completed by both the first independent agency and the second independent agency, using at least
> one computer that includes a processor to identify service providers." Whereas the specification
> recites: "Once the shell document is complete, an employee of any one of the interested agencies
> can ask the relationship management system 10 to generate a listing of all service providers."
> Emphasis added for applicant's benefit. Office Action at pages 2-3.

Applicants note that the referenced claim portion recites "both the first independent agency and

the second independent agency" in the context of completion of the shell document, whereas the

quoted portion of the specification references "an employee of any one of the interested

agencies" in the context of asking the relationship management system to generate a listing of all

service providers. Although the specification describes that any one of the interested agencies

can ask the relationship management system to generate a listing of all service providers (which

occurs after completion of the shell document), the specification clearly describes that multiple

independent agencies are involved in completion of the shell document. Specifically, the